

Online Live Q&A - Frequently Asked Questions (FAQs)

Q. Will I need to speak or ask questions on camera?

A. **No** – the Live Q&As are text chat based, so all questions are typed into the question box. When one of the Realising Opportunities (RO) team reply to your question, they will do so via the text chat.

There is **no option** to ask questions verbally or to appear on camera.

Q. I am not able to attend the full Q&A session, is that a problem?

A. **No**. Don't worry if you're not able to join us for the full Q&A session! You can stay as long as you like, or come and go through the duration of the Q&A. As the Q&A is a text chat, nobody will be able to tell when you join or leave, so you don't need to worry about disrupting the session.

We recommend you add your email address to the space provided when you ask your question. This means that if you have to leave before your question is answered, our response will come through to your email.

Q. I am not able to join the Q&A at all but I have a question, what can I do?

A. You can submit a question by following the link to the Q&A before the session begins – we will answer your question after the session starts.

Make sure you include your email address in the space provided so you receive an email version of our response.

Remember, you can email the [RO Central Team](#) or the [RO universities](#) at any time with any questions you have.

Q. What sort of questions can I ask?

A. Unless the Q&A is an 'Ask us Anything', there will be a theme to help you decide what questions to ask. However, don't worry if you have a question which doesn't fit within the theme – you are welcome to ask any questions you might have about RO, the RO universities, or Higher Education in general at any of the sessions.

Remember, all questions and answers will be publically visible, so we recommend that you don't ask anything personal. If you have a personal question, please email the [RO Central Team](#) directly so we can help you.

Q. I don't have a question, can I still join?

A. **Yes!** We recommend that you join the Q&A even if you don't have a question to ask, as you will be able to see the answers which are provided to questions asked by other students. Who knows, someone else's question might inspire you to come up with a question of your own!

Q. Is there an option to see all of the questions and answers after the Q&A has finished?

A. **Yes**. All questions and answers will be published on our [blog](#) when the session has finished. You can also use the blog to look at previous Q&A sessions.



Q. Who will answer my questions?

A. The RO Central Team will be joined by representatives from the RO universities to answer any questions you might have. Occasionally, one of the RO universities might not have a representative in the Q&A. If you have a specific question for an institution who is not in attendance, we will provide you with alternative contact information so you can ask them your query directly.

Sometimes, we are joined by representatives from other organisations, like UCAT. If this is the case, we'll be sure to let you know via email.

Q. Will you be taking a register? How will you know if I attend?

A. We don't take a register or mark attendance at the Q&A sessions. This is because these sessions do not count towards your two compulsory RO events.

The Q&As are your chance to ask any questions you might have about the RO programme, RO universities, or Higher Education in general, so you can engage with them as much or as little as you need to.

Some students ask lots of questions, some only ask one, and others prefer not to ask any at all!

Q. Does this count towards one of the two compulsory RO events which I need to attend in order to pass the programme?

A. **No.** As mentioned, the Q&As do not count towards one of your two RO events. This is because they are much more light touch than an event would be (you can come and go, ask one question or no questions, or even ask your question before the session officially starts).

All RO events which do count are listed on the [events page of our website](#).